

Client Support Services

Anglicare Victoria

Services: Adoption, foster care, family services, Parentzone, Children's Contact Centre, Child First, community legal service, youth justice group conferencing, Koorie youth justice, free financial counselling and No Interest and StepUP Loan Schemes.

190 Commercial Road, Morwell

Phone: 1800 286 260

Website: www.anglicarevic.gov.au

9.00am-5.00pm Monday to Friday

Central Gippsland Aboriginal Health Services

Services: GP clinic, dental services, Koorie maternity services, Aboriginal health workers, a full range of family services, social and emotional wellbeing services, alcohol and other drugs service, Best Start, day care centre, playgroup and parenting programs.

15-17 Collins Street

(Cnr Buckley and Collins Streets), Morwell

Phone: 5136 5128

Email: mreception@nindedana.net

Website: www.ramahyuck.org

9.00am-5.00pm Monday to Friday

Community Housing Ltd

Services: Housing information, advocacy and referral, assessments for financial assistance, applications for public and private rental assistance.

12-14 Church Street, Morwell

Phone: 5120 4800

Website: www.chl.org.au

9.00am-5.00pm Monday to Friday

Consumer Affairs Victoria

Services: Consumer and tenancy advice.

25 Ann Street, Morwell Phone: 5116 5701

Website: www.consumer.vic.gov.au

9.00am-5.00pm Monday to Friday

Department of Human Services - Centrelink

Services: Government payments and social workers.

Cnr Chapel and Elgin Street, Morwell

Phone: 132 850

Website: www.humanservices.gov.au

8.30am-4.30pm Monday to Friday

FMC Mediation and Counselling Victoria

Services: Free financial counselling and mediation services at a subsidised rate. Financial counselling outreach available in Moe.

41 Grey Street, Traralgon

Free Call: 1800 639 523

Phone: 5175 9333

Gippsland and East Gippsland Aboriginal Cooperative (GEGAC) – Morwell Site

Services: Alcohol and other drugs counselling and support, Safe Gambling Program, Men's Group, advocacy and referrals to other support services and assistance for Aboriginal men leaving prison with linkages to health and medical services.

162 Commercial Road, Morwell (July 2018 onwards)

Phone: 5134 3816

9.00am-5.00pm Monday to Friday

Good Money

Services: No Interest and StepUP Loan Schemes, free financial counselling (Ph 1300 148 028) to book a phone or face to face appointment.

10 Tarwin Street, Morwell

Phone: 1300 770 550

9.30am-4.30pm Monday to Friday

Latrobe Community Health Service (LCHS)

Services: GP clinic, nursing services, dental services, alcohol and other drug treatment services, NDIS, allied health, aged care assessment services, carer programs, counselling, volunteers, gamblers help, and refugee and settlement support.

Sites located across Latrobe.

Phone: 1800 242 696

Lifeline

Services: Free 24-hour National Crisis Support Service (Ph 13 11 14), Connect Call Back free phone-based crisis intervention program in Gippsland up to eight weeks (Ph 5136 3500 or self-refer via website www.llg.org.au), online crisis chat at www.lifeline.org.au available from 7.00pm-12.00am (AEST/ AEDT) seven days a week.

Quantum Support Services

Services: Housing and homelessness support, tenant advocacy, family violence support, community strengthening, foster care and youth work.

227 Princes Drive, Morwell

Phone: 5120 2000

Website: www.quantum.org.au

9.00am-5.00pm Monday to Friday

Supercare Pharmacy Chemist Warehouse Traralgon

Services: 24-hour pharmacist for medicines, first aid equipment and non-emergency health advice or treatment. Free nursing service available 6.00pm-10.00pm for minor injuries and illnesses. No appointment or Medicare card required.

92 Franklin Street, Traralgon

Phone: 5174 2003

Open 24-hours everyday of the year.

Victoria Legal Aid

Services: Legal assistance for criminal and family law, child protection, family violence, tenancy, guardianship and administration, fines, Centrelink debt, victims of crime and mental health. Legal Help phone line for free information and advice: 1300 792 387.

4 Chapel Street, Morwell

Phone: 5126 6444 (appointment only)

Website: www.legalaid.vic.gov.au

8.45am-5.15pm Monday to Friday

Warrina Counselling Inc

Services: General counselling.

73 Grey Street, Traralgon

Phone: 5176 6584 (appointment only)

11.00am-6.00pm Mondays and Tuesdays,

5.00pm-7.00pm Thursdays. After hours answering service available.

Emergency Relief & Client Support Services

Latrobe City

May 2018



Emergency Relief Services

What is Emergency Relief?

Material or financial aid provided to assist someone to deal with their immediate needs while experiencing financial crisis or personal hardship.

Who is eligible?

Latrobe City residents experiencing financial crisis.

Please note some services restrict their assistance to people with a Health Care Card and who live within a certain town/postcode. Due to demand and resource availability, the number of times a person can receive assistance may also be limited.

How to receive assistance?

- Make direct contact with a Relief Service by telephoning or visiting their service location
- Be referred for assistance by a Client Support Service

Types of Assistance



The distribution of Emergency Relief in Latrobe would not be possible without the dedicated work of volunteers and community donations. We ask that recipients are respectful of volunteers and staff at all times.

CHURCHILL	St Vincent De Paul Society		Tuesday, Wednesday & Friday	Phone: 5122 3979	Leave a voicemail, contact will be made within 48-hours.	
		Home visits only by appointment				
	Latrobe Community Health Service		Monday to Friday, 8.30am-5.00pm	Phone: 1800 242 696	Appointments taken on the day. Please call at 8.30 am.	
	20-24 Philip Parade, Churchill					
MORWELL	Fossick & Find		Monday to Friday, 9.00am-4.00pm	Phone: 5133 9786	Referral required by a Client Support Service.	
	72 George Street, Morwell					
	"Re.Store" Enjoy Church		Tuesday, 9.30am-1.00pm	Phone: 5134 1088	Gold coin donation and Health Care Card required. Closed public holidays & Christmas school holidays.	
	144-148 Maryvale Road, Morwell					
	Theodora's Cheerful Givers		Monday 10.00am-12.00 noon, Wednesday & Friday 10.00am-3.00pm	Phone: 0407 356 706 or 0438 271 798	Donation required. Assistance in emergencies available outside hours.	
Wing 1, 3 Lignite Court, Morwell (till 30 June 2018, please call after this date)						
	St Vincent De Paul Society		Monday, Wednesday & Friday	Phone: 5133 8226	Leave a voicemail, contact will be made within 48-hours.	
Home visits only by appointment						
	Latrobe Community Health Service		Monday to Friday, 8.30am-5.00pm	Phone: 1800 242 696	Appointments taken on the day. Please call at 8.30am.	
81-87 Buckley Street, Morwell						
	Salvation Army		Monday, Wednesday, Thursday & Friday, 9.30am-3.30pm	Phone: 5133 9366	Appointments taken on the day. Please call 9.00am onwards. Closed from 12.00 noon-12.30pm	
Unit 2/4 Hoyle Street, Morwell						

MOE	GCC Community Care		Wednesday & Thursday, 10.00am-3.00pm	Phone: 5126 1647 or 0447 393 198	Support provided for people living in 3825 postcode area only. Closed school and public holidays.		
	Level 1, 36 George Street, Moe (Shaw's Arcade, via lift)						
	TRCCG Abundant Life Parish, Moe (Sunrise Foundation International)		Thursday, 5.30pm-6.30pm	Phone: 5127 3098 or 0438 376 283	Extended operating hours on school holidays.		
6 George Street, Moe							
	St Vincent De Paul Society		Monday, Wednesday & Friday	Phone: 5127 3696	Appointments taken on the day. Please call between 10.00am to 12.00 noon.		
Home visits only by appointment							
	Latrobe Community Health Service		Monday to Friday, 8.30am-5.00pm	Phone: 1800 242 696	Appointments taken on the day. Please call at 8.30am.		
42-44 Fowler Street, Moe							
	Moe-Newborough Anglican Parish		Monday, Wednesday & Friday, 9.30am-12.00 noon	Phone: 5127 1119	Closed public holidays.		
49 South Street, Moe (St Luke's Anglican Church)							
	Salvation Army		Tuesday, 10.00am-3.30pm	Phone: 5133 9366	Appointments taken on the day. Please call 9.30am onwards. Closed from 12.00 noon-12.30pm		
3A Moore Street, Moe							
TRARALGON	Heart Focus Community Care		Tuesday 10.00am-1.00pm	Phone: 0488 484 263	Donation and Health Care Card required.		
	Unit 5, 13-15 Standing Drive, Traralgon						
	Mick's Kitchen (St Michael's Parish)		Thursday 6.00pm-7.00pm	Phone: 5174 2060			
	43 Kay Street, Traralgon						
	St Vincent De Paul Society Assistance Centre		Monday to Friday, 10.30am-2.30pm	Phone: 5174 2278	Support provided for people living in Traralgon area only. Home visits by appointment as needed. Closed public holidays and Christmas period.		
43 Kay Street, Traralgon							
	Latrobe Community Health Service		Monday to Friday, 8.30am – 5.00pm	Phone: 1800 242 696	Appointments taken on the day. Please call at 8.30am.		
Cnr Princes Highway and Seymour Street, Traralgon							

Financial Counselling

Free and confidential financial counselling services are available for anyone experiencing financial difficulties. Support can include budgeting, managing complex debt issues and advocating with other agencies on your behalf.

Contact the following local organisations to organise an appointment at a time that suits you.

Anglicare

Address: 190 Commercial Road, Morwell
Phone: 1800 286 260

FMC Mediation & Counselling Victoria

Address: 41 Grey Street, Traralgon
Phone: 5175 9333

Good Money

Address: 10 Tarwin Street, Morwell
Phone: 1300 770 550

For general enquiries or to obtain this information in languages other than English or in other formats (including audio, electronic, Braille or large print), phone Latrobe City on 1300 367 700.

Information within this document was correct at May 2018 and is subject to change without prior notice.