

Moe Library

1-29 George Street

Moe, Victoria, 3825

Phone 03 5135 8500

library@latrobe.vic.gov.au

www.latrobe.vic.gov.au/library

Social Story

A visit to Moe Library



Guidelines

Thank you for choosing to use a Social Story written for Moe Library.

This Social Story is suited for a person who may live with autism spectrum disorder, a language disorder, social communication difficulties and/or a cognitive delay/disability.

For your Social Story to be successful, we recommend you follow these guidelines:

- Read Social Story often and preferably two weeks in advance of visit.
- Social Story to be read and shared in an environment free of distractions.
- Be calm, comfortable and honest when reading a Social Story.
- Help the participant comprehend key points and consistently monitor for level of understanding.
- Once the visit has taken place, revisit the Social Story to celebrate your success.

Latrobe City Council hereby acknowledges the support and assistance provided by [Access Ability Australia](#) in helping to prepare this Social Story.

We express our sincere appreciation to Access Ability Australia for its pivotal role in assisting Council's commitment to accessibility and inclusion. Access Ability Australia's expertise and support has played a vital role in ensuring that Moe Library is welcoming to all individuals in our community.

Conditions of Entry

Latrobe City Council are committed to providing high quality customer service in an open, inviting and safe environment at all times.

When visiting a Latrobe City Council Library and Service Centre, please abide by the following:

- Treat staff and other patrons with courtesy and respect
- Abusive, indecent or offensive language and behaviour will not be tolerated
- Do not remove, damage or interfere with any displays, equipment or the facility
- Children under the age of 12 must be actively supervised at all times by an adult
- Do not bring alcohol or illegal drugs onto the premises. If you are intoxicated or affected by illegal drugs, you will not be allowed to enter
- Smoking or vaping is not permitted anywhere within 50 metres of the entrance
- Be considerate of others when using mobile phones and/or other equipment
- Clear your space when you leave and put all rubbish in the bins
- Attend to all personal belongings. Latrobe City Council is not responsible for personal belongings left unattended
- No animals are permitted to enter except for assistance animals within the meaning of the Disability Discrimination Act 1992
- Patrons must follow staff instructions at all times.





I am going to Moe Library.



When I arrive, I might see bookshelves and people.

I might hear children in the library and activities taking place.

I will see people who work at the library.

They are called library staff.

They wear black or grey shirts with the white “Latrobe City Council” logo.

Library staff also wear lanyards and name tags.





If I have a question, I can ask the library staff.

There is a customer service desk where I can wait to talk to library staff.

When I talk to library staff, I should keep my hands to myself and use kind words.

Library staff want the library to be a safe and welcoming place for everyone.

There are toilets that I can use, including a Changing Places, accessible toilet and child toilet.

Library staff can show me where the toilets are.

There is also a parent's room for feeding and changing babies and toddlers.





The library has two levels.

I can use the lift or the stairs to go to level one.

If I use the stairs, there is a glass see through floor at the top of the stairs.



There are lots of things to do
at the library.

I might see books or DVDs
that I like.





There are computers that I can use.

I will try to wear my headphones while I watch videos or play games on the computer.

This is a good idea, so I do not disturb other computer users.

I can book a computer for 30 minutes or one hour.

If nobody else is waiting, I can ask library staff if I can use the computer for longer.

Sharing is the fair thing to do.





There is a photocopier for photocopying, printing and scanning.

Library staff can show me how to use it.

There are study spaces available.

Some study spaces are on ground level.

There are more study spaces on level one.



The library has a children's area.
There are often fun activities
happening there.
I might hear things like singing,
laughing and music during these
activities.



There is a games area.

There are gaming consoles there.

There are also board games to play.





There is a tea and coffee station.

I can make myself a drink.

There are books and DVDs at the library that I can take home.

This is called borrowing.

I need to bring my library card if I want to borrow something.

I can borrow items at the self-serve kiosk.

Or I can borrow items from library staff at the customer service desk.





Sometimes, I might feel like there are lots of people in the library.

Sometimes, the sounds in the library might be too loud for me.

Lots of people like to go to the library. The library can be busy. That is okay.

I can wear my headphones or ear buds to help me with the noise.

I can ask a library staff member for help if it feels too noisy or busy.

The staff member might show me a quiet place to sit in the library.





Moe Library is a welcoming place where I can read, explore, learn and have fun.



Contact Us

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