

Latrobe City Service Directory for Culturally and Linguistically Diverse Communities, including new arrivals

Situated in the centre of Gippsland and the Latrobe Valley, Latrobe City is one of the four Victorian regional cities, the only located in the eastern part of Victoria.

Latrobe City encompass the four major towns of Moe, Morwell, Traralgon and Churchill as well as the outer lying townships of Boolarra, Glengarry, Newborough, Traralgon South, Toongabbie, Tyers, Yallourn North and Yinnar.

As a regional centre, Latrobe City offers you, your family and your business a diverse range of regional living opportunities. We have it all from unbeatable lifestyle options, urban living, rural townships, farming and bush settings, to well-supported commercial and business communities; education and health options, leisure and recreational choices and the chance to live in a connected, diverse community.

Latrobe City has a proud history of welcoming people from diverse backgrounds and cultures into the community. Their arrival has enriched our culture, strengthened our industry, added a diverse range of businesses, and made Latrobe City a more exciting and vibrant place to live. More than 30% of our community has one or both of their parents born overseas.

Since the largely European post-war migration wave, the profile of more recent arrivals to Latrobe City is changing. See our community profile at Appendix One. Many businesses within Latrobe City have international links as a direct result of our diverse and highly skilled workforce. There has also been considerable economic investment by large-scale international industry within the municipality.

Our Sister City relationships with Takasago in Japan and Taizhou in China are key drivers for economic, educational and cultural exchange. Our cultural diversity is also evident in regular annual high-profile cultural celebrations such as our Sister Cities Festival.

Latrobe City is now a Refugee Welcome Zone. A Refugee Welcome Zone is a Local Government Area which has made a symbolic commitment to welcoming refugees into the community, upholding their human rights, demonstrating compassion and embracing cultural and religious diversity in the community. It signifies our commitment to support people who have been forced to leave their country to escape war or persecution.

Latrobe City has a Cultural Diversity Advisory Committee. The aim of this Committee is to provide advice, information and feedback from the perspective or experience of people from a culturally diverse background when accessing Council's services, information and facilities.

The Committee is an Advisory Committee of Council and the advice and feedback assists Council with their decision making and planning. Although the committee has no formal decision making authority the valuable feedback provided has been used to shape services and responses at Council.

The Committee meets quarterly, usually at the Council offices in Morwell. Occasionally the Committee will hold special meetings in between quarterly meetings if there are other things to review and gain feedback on.

The Committee oversees the Latrobe City Cultural Diversity Action Plan 2020-2024.

The 2020-2024 Action Plan has been prepared as part of Council's ongoing commitment to the cultural and linguistic diverse population in Latrobe City and outlines a strategic approach to meet the needs of our culturally diverse community. The Action Plan provides an opportunity for Latrobe City Council services, information and facilitates to be more inclusive and accessible for people from diverse backgrounds.

Latrobe City Council

Corporate Headquarters

141 Commercial Road, Morwell

Phone: 1300 367 700

Email: latrobe@latrobe.vic.gov.au

www.latrobe.vic.gov.au

Libraries and Service Centres

www.latrobe.vic.gov.au/library

Moe Library and Service Centre

1-29 George Street, Moe

Morwell Library and Service Centre

63-65 Elgin Street, Morwell

Traralgon Library and Service Centre

34-38 Kay Street, Traralgon

Churchill Library and Service Centre

9-11 Phillip Parade, Churchill

Sporting and Leisure Facilities

www.latrobe.vic.gov.au/leisure

Latrobe Leisure Churchill

Cnr Northways Road and McDonald, Churchill

Latrobe Leisure Moe Newborough

Cnr Old Sale Road and Southwell Avenue, Newborough

Latrobe Leisure Morwell

McDonald Street, Morwell

Gippsland Regional Indoor Sports Stadium

Catterick Crescent, Traralgon

Gippsland Regional Aquatic Centre, Traralgon

42 Breed Street, Traralgon

grac.ymca.org.au

Latrobe Regional Gallery

138 Commercial Road, Morwell

latroberegionalgallery.com/

Gippsland Performing Arts Centre

32 Kay Street, Traralgon

www.latrobe.vic.gov.au/gpac/home

Latrobe Visitor Information Centre

32 Kay Street, Traralgon

visitlatrobecity.com

Organisations who deliver services specifically for culturally diverse community members

Gippsland Multicultural Services Inc. (GMS)

26-28 Tarwin St, Morwell

5133 7072

Email: reception@gms.org.au

www.gms.org.au

GMS is a community-based organisation, assisting migrants and refugees in Gippsland through the provision of a range of services and programs that support the settlement and ongoing participation of our diverse communities in the Gippsland region.

The GMS philosophy is about:

- Community
- Advocacy and
- Support.

GMS provides the following services to people from migrant backgrounds:

Access and Support Service: The Access and Support service helps people from a migrant background who may have difficulties in finding out about services or applying for the services they need.

National Disability Insurance Scheme (NDIS): For NDIS participants who have an approved NDIS plan. GMS offers group/centre activities, assistance with household tasks, assistance with personal activities and assistance with participating in the community.

Respite Care: Respite carers can assist with social support, transportation for medical appointments, shopping, local outings, meal preparation and light household duties. Respite carers are also able to provide overnight care if needed.

Social Support: Social Support Groups are designed to provide social support to people from culturally and linguistically diverse backgrounds who are over 65 years of age or younger with a disability.

Centre for Multicultural Youth (CMY) Morwell

Phone: 5116 6180

Email: gippsland@cmymy.net.au

www.cmy.net.au

The Gippsland CMY team works closely with local services and volunteers to build their capability in providing inclusive and appropriate programs and services for young people from migrant and refugee backgrounds. The team is based in Morwell and plays a crucial role in representing and advocating for the interests and needs of multicultural young people in Gippsland, as well as providing in-school support and secondary consultations

CMY Programs:

Youth Advisory Group (YAG): The YAG provides an opportunity for young people from migrant and refugee backgrounds to have input into CMY's work, including program development and speaking on issues that should be at the forefront.

Multicultural Soccer Program: Together with Latrobe Streetgames CMY runs a weekly Multicultural Soccer Program, along with other sports sessions designed to engage young people from migrant and refugee backgrounds, in various locations throughout the Gippsland region.

School Programs: CMY can run weekly sessions in schools focused on breaking down barriers, increasing social inclusion, addressing bullying issues, cultural competency and awareness raising of issues facing young people from migrant and refugee backgrounds in Gippsland.

School Holiday Programs: CMY can offer events or sessions in the school holidays, for young people and their families to participate in and make connections within their local community.

Gippsland Ethnic Communities Council (GECC)

PO Box 314 Moe

Phone: 5122 6714 (Christine) & 0402 152 160 (Murray)

www.gippslandethniccommunitiescouncil.websyte.com.au

The GECC is a volunteer based non-profit organisation. Our volunteer members represent different ethnic groups in the community. The GECC members are active in a number of projects in the community.

The aim of the GECC is to encourage understanding, develop goodwill and promote harmony within the culturally diverse community.

Latrobe Community Health Service

Settlement, Engagement and Transition Support Program

Phone: 1800 242 696

www.lchs.com.au

Email: MulticulturalServices@lchs.com.au

This email address is monitored by the multicultural team.

The Settlement Engagement and Transition Support (SETS) program is funded to support new migrants and refugees during their first five years in Australia. It provides casework, outreach and community sessions

Community Employment Connectors Program

Phone: 1800 242 696

Email: cec@lchs.com.au

www.lchs.com.au

LCHS has a team of 'Community Employment Connectors' who can help you find the right job.

Eligibility criteria

- Migrant or refugee background
- Live in Gippsland or are looking for a job in Gippsland

The Community Employment Connectors can help with you to:

- Write a cover letter and resume
- Practise your job interview and communication skills
- Get help searching and applying for jobs
- Learn about the Australian workplace culture.

AMES Australia

Contact Derya Deniz Demiroglu,
JVES Employment Mentor
Phone: 0434 162 739
Email: DemirogluD@ames.net.au

AMES Australia is a Jobs Victoria partner servicing the JVES program. AMES has a specialist contract to service CALD participants. AMES specialise in helping members of the Cultural and Linguistically Diverse community by:

- Providing employment mentors who work with the jobseeker to overcome vocational and non-vocational barriers, Including resume and interview preparation.
- Engaging local employers to find vacancies for job seekers
- Providing training that's specific to the jobseeker's needs
- Providing people with support they may not be receiving in the home or in the community.

Eligibility criteria:

- Permanent visa (or on a pathway to a permanent visa)
- Settling in Gippsland
- Language other than English as your first language.

Emergency Relief Providers in Latrobe City

Assistance may be provided in the form of food, accommodation, travel, pharmaceuticals, utilities, clothing, furniture items and household goods.

Visit the Latrobe City webpage for the most up to date electronic or printer friendly version of the Emergency Relief & Support Services Brochure, January 2023.

www.latrobe.vic.gov.au/Community/Community_Groups/Community_Programs/Emergency_Relief_Network_of_Latrobe_City

See brochure in the Appendix.

Ask Izzy

www.askizzy.org.au

Ask Izzy is a mobile website that connects people who are in crisis with the services they need right now and nearby.

Culturally and Linguistically Diverse Community Groups in Latrobe City

Filipino Community

Filipino Carer Support Group Gippsland
PO Box 466, Morwell 3840
Mobile: 0434 366 867

German Community

Club Astoria
Giselle Scorse
Maryvale Crescent Morwell 3840
Mobile: 0434 609 074
Email:
Rsc46177@bigpond.net.au

Greek Community

Greek Senior Citizens of Orthodox Community of Gippsland
George Kanellopoulos
PO Box 576, Morwell 3840
Phone: 0408 378 713
Email:
greekseniorsgipps@gmail.com

Greek Orthodox Community of Gippsland

Andrew Evripidou
PO Box 361, Morwell 3840
Mobile: 0413 017 608
Email: gippsgreekorthodox@gmail.com

Indonesian Community

Gippsland Indonesian Community
Mrs Lucky Dunn
Bellarine Circuit Morwell 3840
Mobile: 0491 133 394
Email: Trully11@hotmail.com

Italian Community

Italian Australian Coordinating Committee of Gippsland Inc.
Giuliana DiSisto
Email: iaccog@outlook.com

Italian Catholic Federation of Morwell

Domenico Manzo
41 Hoyle Street, Morwell 3840
Mobile: 0413 920 713
Email: Fcimor3840@gmail.com

Italian Citizen Club

Anna Fascio
34 Booth Street Morwell 3840
Venue: 158 Vary Street Morwell 3840
Phone: 5134 1040

Spinete Social Club Inc.

Bill Di Iorio,
6 Durak Place, Traralgon 3844
Mobile: 0405 762 600
Email: scarparello@hotmail.com

Maltese Community

Maltese Community Centre Latrobe Valley Inc.
Mario Sammut,
Maryvale Reserve, Corner Henry and Grant Street, Morwell 3840
PO Box 657, Morwell 3840
Mobile: 0412 411 719 (Mario)
Mobile: 0481 284 404 (Centre)
Email: aloysiusvclv@gmail.com

Muslim Community

United Muslim Sisters of Latrobe Valley
Email:
access.umslvpresident@gmail.com

Gippsland Australian Muslim Community Inc

Email: gamci.2013@gmail.com

Nigerian Community

Nigeria Society of Gippsland
Matthew Adetifa
82 Riverslea Boulevard, Traralgon 3844
Phone: 0421 652 967
Email: adetifamm@yahoo.com

Nepalese Community

Gippsland Nepalese Community
Laxmi P Magar
57 The Avenue, Morwell 3840
Mobile: 0458 442 228
Email: laxmiprkmagr@yahoo.com

Polish Community

Polish Senior Citizens Club
Regina Kukla
C/- 95 Holmes Road, Morwell 3840
Phone: 5134 4109
Email: Bella15@bigpond.net.au

Sudanese Community

Gippsland Sudanese Assoc. Inc.
Bidit Kulang
PO Box 331, Morwell 3840
Mobile: 0403 637 153
Email: bidit_kulang@hotmail.com

Other – various nationalities

International Women's Group
Soula Kanellopoulos
PO Box 361, Morwell 3844
Phone: 0413 253 187
Email: intwomen96@gmail.com

Emergency Contacts

Fire/Police/Ambulance – Phone: 000
Nurse on Call – Phone: 1300 60 60 24

Latrobe Regional Hospital

10 Village Avenue, Traralgon 3844
Hours: Open 24 hours
Phone: 5173 8000
www.lrh.com.au

Interpreter and Cultural Services

Auslan Services

Phone: 1300 287 526
SMS: 0409 143 980
www.auslanservices.com

Translating and Interpreting Services

Phone: 13 14 50
<https://www.tisnational.gov.au>

National Accreditation Authority for Translators and Interpreters (NAATI)

Email: info@naati.com.au
<https://www.naati.com.au>

Others

Services Australia (Centrelink)

Elgin Street & Chapel Street, Morwell
Phone: 13 24 68
www.servicesaustralia.gov.au

Medicare

88 Seymour Street, Traralgon 3844
Phone: 132 011
Email: mes@servicesaustralia.gov.au

For help in other languages

Centrelink, Phone: 131 202
Medicare and Child Support, Phone: 131 450

Australian Immunisation Register

Phone 1800 653 809

Victoria Legal Aid

4 Chapel Street, Morwell VIC 3840
Phone: 5126 6444
Phone: 1300 792 387
www.legalaid.vic.gov.au
You can speak to someone in your language.

Counselling Services

Latrobe Community Health Service

Phone: 1800 242 696

Beyond Blue

Phone: 1300 22 4636

Kids Helpline

Phone: 1800 551 800

Lifeline

Phone: 13 11 14

Transport

Morwell Taxis

Phone: 5134 4772

Traralgon Taxis

Phone: 5174 6339

Moe Taxis

Phone: 5127 1633

V/Line (Trains)

Phone: 1800 800 007

www.Vline.com.au

Latrobe Valley Bus lines

Phone: 5135 4700

www.lvbl.com.au

Myki

www.ptv.vic.gov.au/tickets/myki

Journey Planner

www.ptv.vic.gov.au/journey

Tertiary Education

Federation University Australia Gippsland Campus

Northways Road, Churchill 3842

Phone: 800 333 864

TAFE Gippsland – Traralgon Campus

49-63 Princes Street, Traralgon 3844

Phone: 1300 133 717

GETT Centre Traralgon

49-63 Princes Street, Traralgon 3844

Phone: 5175 9650

TAFE Gippsland – Morwell Campus

Monash Way, Morwell 3840

Phone: 1300 133 717

TAFE Gippsland – Yallourn Campus

Monash Road, Newborough 3825

Phone: 1300 133 717

Primary Schools

Morwell Central Primary School

47 McDonald Street, Morwell 3840

Phone: 5136 5568

Sacred Heart Primary School

Cnr of Wilson Street and Commercial Road,
Morwell 3840

Phone: 5134 3718

St Vincent de Paul

2 Rowell Street, Morwell 3840

Phone: 5134 2060

Morwell Park Primary School

76 - 82 Vary Street, Morwell 3840

Phone: 5134 1793

Hazelwood North Primary School

121 Church Road, Hazelwood North 3840

Phone: 5166 1267

Churchill Primary School

Coleman Parade, Churchill 3842

Phone: 5122 1343

Churchill North Primary School

Coolabah Drive, Churchill 3842

Phone: 5122 1976

Tyers Primary School

Main Road, Tyers 3844
Phone: 5191 8260

Lumen Christie Primary School

35 Williams Avenue, Churchill 3842
Phone: 5122 2231

Yallourn North Primary School

Reserve Street, Yallourn North 3825
Phone: 5115 8500

Chairo Christian School

2-10 Lansdowne Road, Traralgon 3844
Phone: 5173 0500

Grey Street Primary School

30-44 Grey Street, Traralgon 3844
Phone: 5174 2055

Kosciuszko Street Primary School

36 Kosciuszko Street, Traralgon 3844
Phone: 5174 2512

Liddiard Road Primary School

148 Liddiard Road, Traralgon 3844
Phone: 5174 1795

Stockdale Road Primary School

7 Stockdale Road, Traralgon 3844
Phone: 51741607

St Michael's Primary School

Seymour Street, Traralgon 3844
Phone: 5174 3295

St Gabriel's Primary School

30-50 Rangeview Drive Traralgon 3844
Phone: 5174 5515

St Paul's Grammar School

46 Cross's Road, Traralgon 3844
Phone: 5175 0133

Secondary Schools

Latrobe Valley Flexible Learning Option (FLO), Morwell

Phone: 5165 0670

Kurnai College

Bridle Road, Morwell 3840
Phone: 5165 0600

Traralgon Secondary College Senior Campus

154-184 Grey Street, Traralgon 3844
Phone: 5176 2240

Traralgon Secondary College Junior Campus

142-146 Liddiard Road, Traralgon 3844
Phone: 5174 8733

St Paul's Grammar School

46 Cross's Road, Traralgon 3844
Phone: 5175 0133

Chairo Christian School

2-10 Lansdowne Road, Traralgon 3844
Phone: 5173 0500

Lavalla Catholic College Senior Campus

33/49 Kosciuszko Street, Traralgon 3844
Phone: 5174 5272

Lavalla Secondary College Junior Campus

206/204 Grey Street, Traralgon 3844
Phone: 5174 7355

Lavalla Catholic College

John Field Drive, Newborough 3825
Phone: 5127 1311

Lowanna College

72/96 Newark Avenue, Newborough 3825
Phone: 5127 9200

Early Learning Centres

Traralgon Early Learning Centre - Long Day Care

4-10 Mapleson Drive, Traralgon 3844

Phone: 5176 3360

Moe Early Learning Centre - Long Day Care

Ted Summerton Reserve

37-39 Vale Street Moe 3825

Phone: 5135 8550

Carinya Early Learning Centre - Long Day Care

33-39 Rintoull Street, Morwell 3840

Phone: 5128 5722

Goodstart Morwell Central - Long Day Care

47 McDonald Street, Morwell 3840

Phone: 4117 3020

Mid Valley Kinder and Childcare Morwell

Phone: 5135 6522

Bluebird Early Education Moe

Phone: 5126 2222

Little Saints Early Learning Traralgon

Phone: 5172 9855

Little Saints Early Learning Moe

Phone: 5127 6100

Fed Uni Children's Centre Churchill

Phone: 5122 6227

Neighbourhood Houses

Morwell Neighbourhood Centre

48-50 Beattie Crescent Morwell 3840

Phone: 5134 5488

office@morwellnh.org.au

Traralgon Neighbourhood Learning House

11-13 Breed Street Traralgon 3844

Phone: 5174 6199

enquiries@tnlh.org.au

Churchill Neighbourhood Centre

9-11 Phillip Parade Churchill 3842

Phone: 5120 3850

manager@churchill.org.au

Moe Neighbourhood House

1-11 James Street Moe 3825

Phone: 5126 3123

moemnh@bigpond.com

Health Care

Maryvale Private Hospital

286 Maryvale Road, Morwell 3840

Open 24 hours

Phone: 5132 1200

www.maryvaleph.com.au

Latrobe Regional Hospital

10 Village Avenue, Traralgon 3844

Hours: Open 24 hours

Phone: 5173 8000

www.lrh.com.au

Latrobe Community Health Services (Community Health)

Phone: 1800 242 696

www.lchs.com.au/

Traralgon Medical Centre

11 Kay Street Traralgon 3844

Phone: 5174 5350

Hillcrest Family Medicine

26 Seymour Street Traralgon 3844

Phone: 5174 2345

Latrobe Medical Centre

24 Kay Street Traralgon 3844

Phone: 5174 0555

Breed Street Clinic

37 Breed Street, Traralgon 3844
Phone: 5176 1933

St Luke's Medical Centre

2 35/33 Grey Street, Traralgon 3844
Phone: 5173 6464

Flourish Medical Group

2/12 Deakin Street, Traralgon 3844
Phone: 5174 6711

Mercy Medical Centre

52 Grey Street, Traralgon 3844
Phone: 6144 7575

Family Health Traralgon

27 Hotham Street, Traralgon 3844
Phone: 4138 8075

Project Health General Practice

16/18B Church Street, Traralgon 3844
Phone: 9828 7515

Midvalley Medical Centre

Located in Mid Valley Shopping Centre
Shop/59 Mid Valley Drive, Morwell 3840
Phone: 5134 3888

The Healthcare Centre

185a/189 Princes Drive, Morwell 3840
Phone: 5133 9966

**Latrobe Valley Medical and Acupuncture
Clinic**

7 Hopetoun Avenue, Morwell 3840
Phone: 5134 4333

Royal Medical Centre

9A Hopetoun Avenue, Morwell 3840
Phone: 5133 7999

Gippsland Chinese Medical Centre

201 Princes Drive, Morwell 3840
Phone: 5133 6558

Maryvale Health Care Centre

266 Maryvale Road, Morwell 3840

United Medical Centre

5-7 Lloyd Street, Moe 3825
Phone: 5127 3333

Tanjil Place Medical Centre

46-48 Albert Street, Moe 3825
Phone: 5126 1344

Central Gippsland Family Practice

28 George Street, Moe 3825
Phone: 5127 9800

Newborough Health

41 Monash Road, Newborough 3825
Phone: 5127 2700

Rutherglen Medical Centre

27 Rutherglen Road, Newborough 3825
Phone: 0411 411 856

Hazelwood Health Care

9a Georgina Place, Churchill 3842
Phone: 5122 2555

Employment Services

**Providers – Jobseekers must approach
Centrelink for a referral to Employment
Service Providers.**

**Sureway Employment and Training
Traralgon**

13B Church Street, Traralgon VIC 3844
Phone: 1300 787 392

APM – Disability Employment Services

14b Seymour Street, Traralgon VIC 3844
Phone: 5174 5511

MAX Employment Traralgon

24 Breed Street, Traralgon VIC 3844
Phone: 1800 603 503

atWork Australia Traralgon

Located in: Traralgon Business Centre
Suite 1/55 Grey Street, Traralgon VIC 3844
Phone: 1300 080 856

Workways Traralgon

1/42 Kay Street, Traralgon VIC 3844
Phone: 5141 6406

DFP Recruitment - Gippsland

45 Grey Street, Traralgon VIC 3844
Phone: 5176 3140

Programmed Skilled Workforce

Suite 3/10-12 Grey Street,
Traralgon VIC 3844
Phone: (03) 5173 4000

Workforce Extensions

Located in: Traralgon Business Centre
1/55-59 Grey Street, Traralgon VIC 3844
Phone: 5176 1888

GBS Recruitment

7 Post Office Place, Traralgon VIC 3844
Phone: 5174 2665

Sureway Employment and Training Morwell

27 Tarwin Street, Morwell VIC 3840
Phone: 1300 787 392

atWork Australia Morwell

Ground Floor, 15 Hazelwood Road,
Morwell VIC 3840
116 Buckley Street, Morwell VIC 3840
Phone: 1300 080 856

MAX Employment Morwell

23 Hazelwood Road, Morwell VIC 3840
Phone: 1800 603 503

APM – Disability Employment Services

75-77 George Street, Morwell VIC 3840
Phone: 5135 3648

APM

66A George Street, Morwell VIC 3840
Phone: (03) 5122 5200

Workways Morwell

66A George Street, Morwell VIC 3840
Phone: 5126 9600

WISE Employment Morwell

71B George Street, Morwell VIC 3840
Phone: 9322 9720

Maxima

14 Tarwin Street, Morwell VIC 3840
Phone: 1300 629 462

atWork Australia Moe

7 Haigh Street, Moe VIC 3825
Phone: 1300 080 856

MAX Employment Moe

40 George Street, Moe VIC 3825
Phone: 1800 603 503

Sureway Employment and Training Moe

24 George Street, Moe VIC 3825
Phone: 1300 787 392

Workways Moe

35 Della Torre Road, Moe VIC 3825
Phone: 5141 6403

Places of Worship

Gippsland Christian Church

Level 1 (Via Shaw's Arcade),
36 George Street, Moe
Phone: 5126 1647

Now Church Moe

42 Langford Street, Moe
Phone: 0466 217 555

Moe Baptist Church

62 Fowler Street, Moe
Phone: 5126 2182

Saint Kieran's Catholic Church

2/4 Wirraway Street, Moe
Phone: 5127 1057

Light of Hidayah Mosque Morwell

6 Victor Street, Morwell

Yallourn North Mosque

11 Baillie Street, Yallourn North

Eternity Church (Acts Global)

69 Princes Drive, Morwell
Phone: 5133 9595

Morwell Family Church

81 Princes Drive, Morwell
Phone: 5133 0131

**Greek Orthodox Parish & Community of
the Dormition of Our Lady**

42-44 Elgin Street, Morwell
Phone: 5134 3986

Morwell Presbyterian Church

50 Church Street, Morwell 3840
Phone: 5134 4960

Enjoy Church Gippsland

144 Maryvale Road, Morwell 3840
Phone: 5133 7068

Sacred Heart Catholic Church

262 Commercial Road, Morwell
Phone: 5133 8132

**Good Shepherd Lutheran Church
Traralgon**

249 Kay Street, Traralgon
Phone: 5174 0016

Saint James Anglican Church

100 Grey Street, Traralgon
Phone: 5174 2045

Traralgon City Church

Primary School Stadium,
30-44 Grey Street, Traralgon
Phone: 0433 710 117

Anglican Parish of Traralgon

100 Grey Street, Traralgon
Phone: 5174 2045

St Michael's Catholic Church

33-35 Kay Street, Traralgon
Phone: 5174 2060

Traralgon Seventh-day Adventist Church

50 Stuart Street, Traralgon
Phone: 0403 110 322

Real Estate Agents

Stockdale & Leggo Morwell

214 Commercial Road, Morwell
Phone: 5133 9122

Keith Williams Property Sales & Rental

196/198 Commercial Road, Morwell
Phone: 5133 7777

Rennie Property Sales

219 Commercial Road, Morwell
Phone: 5133 7900

Ross Maddaluno Real Estate

37D Tarwin Street, Morwell
Phone: 5135 3336

BJ Bennett & Co Real Estate

20 Tarwin Street, Morwell
Phone: 5134 2790

Many Peck Property Management

Phone: 0409 754 419

Silver Service RE

1 Buckley Street, Morwell
Phone: 8689 7960

Keith Williams Real Estate Traralgon

37-39 Franklin Street, Traralgon
Phone: 5174 7777

First National Real Estate Traralgon

19 Church Street, Traralgon
Phone: 5176 0096

Wilson Property

Ground Floor, 62 Church Street, Traralgon
Phone: 5176 2055

Stockdale & Leggo Traralgon

21-25 Franklin Street, Traralgon
Phone: 5174 1833

Addison Real Estate

61 Hotham Street, Traralgon
Phone: 5174 7111

Latrobe Valley Real Estate

57 Hotham Street, Traralgon
Phone: 5176 5544

Ray White Traralgon

58 Seymour Street, Traralgon
Phone: 5175 8888

One Agency Latrobe Valley

14C Hotham Street, Traralgon
Phone: 5174 2740

John Kerr & Associates

Corner Moore Street &, George Street, Moe
Phone: 5127 7133

Harcourts Moe-Newborough

1B Moore Street, Moe
Phone: 5127 2444

Danny Edebohls Property Sales

62 Albert Street, Moe
Phone: 5127 2000

Area Specialist Rachel Buglisi

Phone: 0401 098 763

Kerrie Ford Property

Phone: 0436 179 179

Supermarkets/Speciality Retailers

Coles Morwell

82 George Street, Morwell

Woolworths Morwell

Mid Valley Shopping Centre,
Midvalley Drive, Morwell

Foodworks Morwell

61 Bridle Road, Morwell

ALDI Morwell

263/265 Princes Drive, Morwell

Manny's Market Morwell

168 Commercial Road, Morwell

IGA Morwell

61 Bridle Road, Morwell

NQR

46 George Street, Morwell

Paraluman Trading Victoria (Asian Grocer)

112 George Street, Morwell

Foodworks Traralgon

63 Henry Street, Traralgon
13/15 Hyland Street, Traralgon

Woolworths Traralgon

Seymour Street, Traralgon

Westend Supermarket

211 Grey Street, Traralgon

Coles Traralgon

Traralgon Centre Plaza
Grey Street, Traralgon

Manny's Market Traralgon

39 Post Office Place, Traralgon

ALDI Traralgon

141-143 Argyle Street, Traralgon

Ritchies Super IGA Churchill

Hazelwood Village,
5-8 Georgina Place, Churchill

Woolworths Churchill

Monash Way & Marina Drive, Churchill

Woolworths Moe

Cnr George & Anzac Street, Moe

Coles Moe

92 Albert Street, Moe

ALDI Moe

10-12 Saviges Road, Moe

IGA Moe

Unit 41/45 Elizabeth Street, Moe

My Local on High

50 High Street, Moe

Foodworks Newborough

25 Boolarra Avenue, Newborough

Foodworks Yallourn North

42 North Road, Yallourn North

To receive this information in languages other than English, or in other formats, please contact Latrobe City Council on 1300 367 700.

Appendix

1. Emergency Relief & Support Services Brochure, January 2023

Emergency Relief & Support Services

JANUARY 2023



Emergency Relief Services

What is Emergency Relief?

Material or financial aid provided to assist someone to deal with their immediate needs while experiencing financial crisis or personal hardship.

Who is eligible?

Latrobe City residents experiencing personal hardship.

Please note some services restrict their assistance to people with a Health Care Card and who live within a certain town/postcode. Due to demand and resource availability, the number of times a person can receive assistance may also be limited.

How to receive assistance?

- Make direct contact with a Relief Service by telephoning or visiting their service location.
- Be referred for assistance by someone you work with or a health professional.

Types of Assistance



Food



Pharmacy assistance



Vouchers/financial assistance



Soup kitchen/meals



Household goods



Clothing



Shower/bathroom facilities



<https://askizzy.org.au>

Ask Izzy is a mobile website that connects people in need with support services including housing, a meal, money help, counselling and more.



CHURCHILL

Churchill Hub

9-11 Philip Parade, Churchill

1300 367 700 or

Churchill Neighbourhood Centre

5120 3850

Monday to Friday, 8.30am to 5.15pm

Some supplies may be available (towel and toiletries).



Latrobe Community Health Service

20-24 Philip Parade, Churchill

1800 242 696

Monday to Friday, 8.30am to 5pm

Appointments taken on the day. Please call at 8.30am.



St Vincent De Paul Society

Home visits only by appointment

5122 3979

Tuesday, Wednesday and Friday

Leave a voicemail, contact will be made within 48-hours.



MORWELL

Fossick & Find

72 George Street, Morwell

4120 0840

Monday to Thursday, 10am to 3pm

Friday 10am to 2.45pm

Referral required by a Client Support Service.



Latrobe Community Health Service

81-87 Buckley Street, Morwell

1800 242 696

Monday to Friday, 8.30am to 5pm

Appointments taken on the day. Please call at 8.30am.



Morwell Library

63-65 Elgin Street, Morwell

5128 6131

Monday to Friday, 8.30am to 5.15pm

Saturday, 9am to 12noon

Some supplies may be available (towel and toiletries).



Morwell Neighbourhood House

48-50 Beattie Crescent, Morwell

5134 5488

Monday, Wednesday and Friday, 10am to 2pm



"Re.Store" Enjoy Church

144-148 Maryvale Road, Morwell

0400 244 102

Friday 10am to 12.30pm
Closed public holidays and Christmas school holidays unless an emergency.



Salvation Army

57 Bridle Road, Morwell

5126 7100

Monday, Wednesday, Thursday and Friday, 9.30am to 3.30pm

Appointments taken on the day. Please call 9am onwards. Closed from 12noon to 12.30pm.



St Vincent De Paul Society

5133 8226

Monday, Wednesday and Friday, 9am to 11am.

Leave a voicemail, for a return call. Foodbank accessed through Morwell Neighbourhood House.



The Gathering Place

99 Buckley Street, Morwell

0409 301 481 or

4109 1428

Wednesday and Friday, 10.30am to 1.30pm



Heart Focus Community Care

24 George Street, Morwell

0421 841 250

Monday 10am to 1pm
Thursday 10am to 1pm and 3.30pm to 5.30pm

(other times by appointment only)
Donation required.



MOE

GCC Community Care

Level 1, 36 George Street, Moe
(Shaw's Arcade, via lift)

5126 1647 or **0447 393 198**

Wednesday and Thursday,
10am to 2pm

Support provided for people
living in 3825 postcode
area only. Closed school
and public holidays.



winter only

Latrobe Community Health Service

42-44 Fowler Street, Moe

1800 242 696

Monday to Friday, 8.30am
to 5pm

Appointments taken on the
day. Please call at 8.30am.



Salvation Army

79-81 Dinwoodie Drive,
Newborough

5126 1391

Tuesday, 10am to 3.30pm
Please call from 9.30am
to make an appointment.
Closed from 12noon to
12.30pm.



St Vincent De Paul Society

5127 3696

Monday, Wednesday and
Friday

Please call between 10am
to 12noon to make an
appointment.



TRCCG Abundant Life Parish, Moe

(Sunrise Foundation
International)

6 George Street, Moe

5164 1017 or **0438 376 283**

Thursday, 5.30pm to 6.30pm
Extended operating hours
on school holidays.



TRARALGON

St Vincent De Paul Society Assistance Centre

43 Kay Street, Traralgon

5174 2278

Monday, Wednesday and
Friday, 10.30am to 1.30pm

Support for people living
in Traralgon area only.
Home visits by appointment
as needed. Closed public
holidays and Christmas
period.



Latrobe Community Health Service

Cnr Princes Highway and
Seymour Street, Traralgon

1800 242 696

Monday to Friday, 8.30am
to 5pm

Appointments taken on the
day. Please call at 8.30am.



Heart Focus

Community Care

Call **0421 841 250** for
relief services on
Tuesday 10am to 1pm.

Phone for appointment only.

Donation and Health Care
Card required.



Mick's Kitchen

(St Michael's Parish)

43 Kay Street, Traralgon

5174 2060

Thursday, 6pm to 7pm





Gippsland Regional Aquatic Centre (GRAC)

49 Breed Street,
Traralgon

1300 444 722

Normal operating hours
Monday to Friday, 6am
to 9pm, Saturday and
Sunday, 8am to 6pm

Latrobe Leisure Morwell

45 McDonald Street,
Morwell

5128 6144

Monday to Thursday
6am to 9pm, Friday
6am to 8pm, Saturday
and Sunday, 9am to 4pm

Gippsland Regional Indoor Sports Stadium

Catterick Crescent,
Traralgon

5176 3000

(Operating hours vary)

Latrobe Leisure Moe Newborough

Cnr Old Sale Road and
Southwell Avenue,
Newborough

5135 8580

Monday to Thursday,
6am to 9pm,
Friday, 6am to 8pm,
Saturday and Sunday,
9am-4pm

Latrobe Leisure Churchill

Cnr Northways Road
and McDonald Way,
Churchill

5120 3888

Monday to Thursday,
6am to 9pm,
Friday, 6am to 7.30pm,
Saturday, 9am to 4pm
Sunday, 10am to 3pm

Ombudsman

If problems with an energy provider or telephone continue after speaking with the company you can speak with an Ombudsman. Problems could be related to billing, payment, disconnection, debt or connection. Financial counselling can also support complaints to the Ombudsman

Energy and Water 1800 500 509

Energy and Water Ombudsman Victoria (EWOV) is a not-for-profit, independent and impartial dispute resolution service.

They provide Victorian energy and water customers with free, accessible, informal and fast dispute resolution

Telecommunications Ombudsman 1800 062 058

The Telecommunications Ombudsman provides a fair, independent and accessible external dispute resolution service for residential consumers and small businesses who have an unresolved complaint about their telephone or internet service.

Emergency Relief in Latrobe would not be possible without the dedicated work of volunteers and community donations. We ask that recipients are respectful of volunteers and staff at all times.

For general enquiries or to obtain this information in languages other than English or in other formats (including audio, electronic, Braille or large print), phone Latrobe City Council on 1300 367 700.

Information within this document was correct as at December 2022 and is subject to change without prior notice.

Client Support Services

ABORIGINAL AND TORRES STRAIT ISLANDER

Central Gippsland Aboriginal Health Services

Services: GP clinic, dental services, Koorie maternity services, Aboriginal health workers, a full range of family services, social and emotional wellbeing services, alcohol and other drugs service, justice worker, mental health counsellors, Best Start, day care centre, playgroup and parenting programs.

15-17 Collins Street (Cnr Buckley and Collins Streets), Morwell
5136 5128

mreception@nindedana.net

www.ramahyuck.org

Monday to Friday, 9am to 5pm

Gippsland and East Gippsland Aboriginal Cooperative (GEGAC) – Morwell Site

Services: Alcohol and other drugs counselling and support, Local Justice Worker Program, Aboriginal community gambling awareness program, out of home care, kinship and foster care, men's group, advocacy and referrals to other support services and assistance for Aboriginal men leaving prison with linkages to health and medical services.

162-164 Commercial Road, Morwell
5134 3816

Monday to Thursday, 9am to 5pm
Friday, 9am to 3pm

CRISIS

Lifeline

Services: Free 24-hour National Crisis Support Service (Ph: 13 11 14), online crisis chat at www.lifeline.org.au available from 7pm to 12midnight (AEST/ AEDT) seven days a week.

Quantum Support Services

Services: Housing and homelessness support, tenant advocacy, family violence support, community strengthening, foster care and youth work.

227 Princes Drive, Morwell

1800 243 455

mail@quantum.org.au

www.quantum.org.au

Monday to Friday, 9am to 5pm

The Orange Door

Services: Help and support for women, children and families experiencing issues with family violence. Self-referral to family services and Child First referral pathway and intake.

163 Princes Drive, Morwell

1800 319 354

iga@orangedoor.vic.gov.au

FINANCIAL COUNSELLING

National Debt Helpline

Services: Free financial counselling that is independent and confidential.

1800 007 007

Anglicare

Services: Free financial counselling, budgeting and no interest loans.

190 Commercial Road, Morwell

1800 286 260

www.anglicarevic.org.au

Monday to Friday, 9am to 5pm

GENERAL

Anglicare Victoria

Services: Adoption, foster care, family services, Parentzone, Children's Contact Centre, youth justice group conferencing, Koorie youth justice.

190 Commercial Road, Morwell

5135 9555

www.anglicarevic.org.au

Monday to Friday, 9am to 5pm

Gippsland and Community Legal Service

Services: A free and confidential legal service, a program of Anglicare Victoria.

190 Commercial Road, Morwell

1800 004 402

www.gcls.org.au

Monday to Friday, 9am to 5pm

Good Money

Services: No interest loans, loans for emergency relief for whitegoods, household items, dental, medical, car repairs and registration.

10 Tarwin Street, Morwell

1300 770 550

Monday to Friday, 9.30am to 4.30pm

Latrobe Community Health Service (LCHS)

Services: Alcohol and other drug treatment services, NDIS, allied health, aged care assessment services, carer programs, counselling, volunteers, gamblers help, and refugee and settlement support.

Sites located across Latrobe.

1800 242 696

www.lchs.com.au

Services Australia (Centrelink)

Services: Government payments and social workers.

Cnr Chapel and Elgin Street, Morwell

132 850

servicesaustralia.gov.au

Monday to Friday, 8.30am to 4.30pm

HOUSING

Community Housing Ltd

Services: Housing information, advocacy and referral, assessments for financial assistance, applications for public and private rental assistance.

12-14 Church Street, Morwell

5120 4800

www.chl.org.au

Monday to Friday, 9am to 5pm

LEGAL

Consumer Affairs Victoria

Services: Consumer and tenancy advice.

25 Ann Street, Morwell

1300 395 734

www.consumer.vic.gov.au

Monday to Friday, 9am to 5pm

Victoria Legal Aid

Services: Legal assistance for criminal and family law, child protection, family violence, tenancy, guardianship and administration, fines, Centrelink debt, victims of crime and mental health. Legal Help telephone line for free information and advice: 1300 792 387

4 Chapel Street, Morwell.

5126 6444 (appointment only)

www.legalaid.vic.gov.au

Monday to Friday, 8.45am to 5.15pm

MEDICAL

Latrobe Community Health Service (LCHS)

Services: GP clinic, nursing services and dental services.

Sites located across Latrobe.1800 242

696

Moe After-Hours Medical Service (MAHMS)

Services: A walk-in service, so no appointments are necessary and patients will be seen in order of priority. MAHMS is located at Latrobe Community Health Service.

42-44 Fowler Street, Moe

5127 9111

Saturday, Sunday and public holidays, 4.30pm to 10pm

Supercare Pharmacy Chemist Warehouse Traralgon

Services: 24-hour pharmacist for medicines, first aid equipment and non-emergency health advice or treatment. Free nursing service available 6pm-10pm for minor injuries and illnesses. No appointment or Medicare card required.

92 Franklin Street, Traralgon

5174 2003

Phone and Online services for non-urgent health advice

These services have trained health professionals who can provide immediate, expert health advice 24 hours a day, 7 days a week. These services are free and confidential.

Healthdirect after-hours help line:

1800 022 222

Nurse On Call: 1300 60 60 24

Healthdirect: www.healthdirect.gov.au

Doctors On Demand:

www.doctorsondemand.com.au

Maternal & Child Health Line: 13 22 29

Maternal & Child Health (MCH) App:

Available from the Apple Store or Google Play.

Head to Health

Services: Head to Health is a free mental health and wellbeing referral service for anyone who needs support.

1800 595 212

<https://headtohealthvic.org.au/head-to-help/>

Monday to Friday, 8.30am to 5pm
(except public holidays)