

Our Recovery

Council stands by the Latrobe City community

Council's thoughts are with the Latrobe City community after the storm and flood events devastated our municipality and greater Gippsland. The damaging floods severely impacted properties across the City and storms cut off electricity supply, internet access and phone reception. Council recognises that people will need support to help them through this time. We are here to help. This is how:

Hot showers available

People without electricity can access hot showers at:

Gippsland Regional Aquatic Centre, Traralgon

Phone 1300 444 722

- Monday to Friday, 6am to 6pm
- Saturday and Sunday, closed

Latrobe Leisure Morwell

Phone 5128 6144

- Monday to Thursday, 6am to 9pm
- Friday, 6am to 8pm
- Saturday and Sunday, 9am to 4pm

Latrobe Leisure Moe Newborough

Phone 5135 8580

- Monday to Thursday, 6am to 9pm
- Friday, 6am to 8pm
- Saturday and Sunday, 9am to 4pm

Latrobe Leisure Churchill

Phone 5120 3888

- Monday to Thursday, 6am to 9pm
- Friday, 6am to 7.30pm
- Saturday, 9am to 4pm
- Sunday, 10am to 3pm

Supplies including towels and toiletries are available to those who may require them. Ask staff at the venue's reception. Please phone the venues before visiting them.

Transfer stations

Transfer stations remain open to the community and are at:

Moe, Haunted Hills Road

7 days per week, 12.30pm to 4.30pm

Morwell, Porter's Road (off Tramway Road)

Monday to Friday, 8am to 2pm
Saturday and Sunday, 9am to 2pm

Traralgon, Liddiard Road

Monday to Friday, 11am to 5pm
Saturday and Sunday, 12pm to 4.30pm

Yinnar, Whitelaw's Track

Tuesday to Friday, 9am to 2pm
Saturday and Sunday, 9.30am to 4.30pm

Residents of flood-affected properties can take damaged property and waste to a transfer station for free by providing their name, address and driver's licence details or a case number.

Recovery Centre

Yinnar Information Centre. This centre relocated from the Yinnar Memorial Hall to the Yinnar RSL from Saturday, 19 June, and will be open daily, 10am to 3pm.

Council officers will register people in the crisisworks system and refer them for assistance.

This is not a relief centre, but a place to seek information, register and receive referrals to services.

Traralgon Recovery Centre, Gippsland Regional Indoor Sports Stadium, Garibaldi Street, Traralgon. This centre is open from 10am to 5pm to help connect people with services and explain hardship payments that are available.

How you can help

Make a donation to the Gippsland Emergency Relief Fund to provide flood-affected Gippslanders with immediate support. For further information, go to: www.gerf.org.au

Donate goods to flood-affected people. GIVIT, in partnership with the Victorian Government, is urging people to give goods by visiting www.givit.org.au

Charge your phones

The Churchill Library is now open for anyone wishing to charge their phone and other devices, or simply looking for somewhere to keep warm.

The library is open Monday and Friday, 8.30am to 5.15pm, Tuesday and Thursday, 9.15am to 6pm, and Wednesday, 8.30am to 4.30pm.

Devices can also be charged at libraries at Traralgon, Morwell and Moe.

Hard Waste collection

A contractor has commenced collecting hard waste from flood-affected properties in Traralgon. Collections will be undertaken across affected streets. For full details: www.latrobe.vic.gov.au/floodhardwaste

Green Waste amnesty

Community members who have been impacted by the flood and storm event can deposit uncontaminated green waste at PineGro, Monash Way, Morwell for no charge on presentation of their driver's licence or proof of identity that notes their address.

PineGro's hours of operation:

Monday to Friday, 8.30am to 4pm
Saturday and Sunday, 9am to 5pm.

Financial assistance

The Department of Fairness, Families and Housing's Personal Hardship Assistance Program helps with payments to people whose homes are damaged or destroyed and are uninhabitable.

- Email EmergencyHardshipPayments@dffh.vic.gov.au for more information and include your mobile phone or landline number.

- Emergency relief assistance may be available for up to 7 days after the emergency event.

- A one-off payment is provided to help meet immediate needs, including emergency food, shelter, clothing, medication and accommodation.

- A needs assessment is carried out by a Personal Hardship Assistance Officer to determine eligibility.

- Payments are up to \$560 per adult and \$280 per child (up to a maximum of \$1960 per eligible family)

For more information, go to: [www.emergency.vic.gov.au/relief/# financial_assistance](http://www.emergency.vic.gov.au/relief/#financial_assistance)

Fodder for stock

The charity Need for Feed Australia is offering fodder to farmers. People wishing to receive replacement fodder can lodge a request for fodder via Need for Feed Australia's website: www.needforfeed.org/apply-for-assistance.html

Need for Feed can deliver fodder to properties or arrange a drop-off point.

Need for Feed Australia is a project of Lions Clubs of Australia.

Firewood collection

More people are illegally collecting storm-damaged timber from roadsides. This is causing traffic hazards and impacting the safety of emergency workers still trying to make sure roads are safe. The removal of roadside timber is not permitted at this stage. Authorities will advise of any possible wood collection sites when areas have been declared safe.

Road closures

For the latest information, go to 'Road closures' on this website:

www.traffic.vicroads.vic.gov.au

Help for residents

If you need help with financial assistance, cleaning up a flood-affected home or area, insurance and advice if you live on a farm, visit: www.emergency.vic.gov.au/relief

Contact Council

Phone Council's Call Centre 1300 367 700. Please note we are experiencing a high volume of calls.

Email Council via this dedicated email account: flood2021@latrobe.vic.gov.au

For up-to-date information, go to: www.latrobe.vic.gov.au/flood